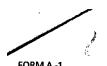
FORM A
PERFORMANCE TARGETS\*

LWD NAME:

## BALAOAN WATER DISTRICT, BALAOAN, LA UNION

MFOs AND PERFORMANCE INDICATORS (1)		FY 2016 ACTUAL ACCOMPLISHMENT	FY 2017 TARGET	RESPONSIBLE OFFICE/UNIT	FY 2017 ACTUAL ACCOMPLISHMENT	ACCOMPLISHMENT RATE	REMARKS
		(2)	(3)	(4)	(5)	(6)	(7)
A. Water Facility Service I		\	1				
2017 Budget:							
Pt 1 (Quantity)	Percentage of households with	1	1	T		T T	
Access to potable water	access to potable water		i	Operation/Technical	1		
,	against the total number of	60%	70%	Section	<b>72</b> %	102.85%	
	barangays within the coverage						•
	of the LWD					1	
PI 2 (Quality)	Percentage of household	<del> </del>		Operation/Technical			
Reliability of service	connections receiving 24/7	93%	95%	Section	100%	105.2%	
	supply of water			1			
PI 3 (Timeliness)	Source Capacity of LWD to	15 LPS	15 LPS	Operation/Technical			
Adequacy	meet demands for 24/7 supply	24/7	24/7	Section	20LPS	133%	
	of water	adequate	adequate				
B. Water Distribution Ser	I vice Management		L	.l	<u> </u>		<del></del>
2017 Budget:							
PI 1 (Quantity)	Percentage of unbilled water						
NRW should not exceed 30%	to water production	20%	25%	1	23.00%	92.00%	
Pl 2 (Quality)	Daily chlorine residual requiremen	t		Maintenance/			
Potability	should be at least 0.3 ppm	0.30 ppm ideal per 5 ml	0.3 ppm ideal per	Technical Section	0.3 ppm	100%	
	at the farthest point.	DPD method	5 ml			į	
			DPD method			l 1	
PI 3 (Timeliness)	Average response time to	major repairs	major repairs	Maintenance/	major repairs		
Adequacy/Reliability of	restore service when there are	5-10 hrs.	8-12 hours	Technical Section	8 hours	66.67%	
Service	interruptions due to lines and/	minor repairs	minor repairs	1	minor repairs		
	or production equipment or	1-1.5 hours	1-5 hours	1	1-2 hours	40%	
	facility breakdown as reflected						
	in the CSC-Approved Citizens	1			1		
	Charter of the District			1 (			
	1	1	1		1	l }	



FORM A -1
PERFORMANCE TARGETS\*

LWD NAME:

BALAGAN WATER DISTRICT, BALAGAN, LA UNION

MFOs AND PERFORMANCE INDICATORS		FY 2016 ACTUAL ACCOMPLISHMENT	FY 2017 TARGET	RESPONSIBLE OFFICE/UNIT	FY 2017 ACTUAL ACCOMPLISHMENT	ACCOMPLISHMENT RATE	REMARKS
	(1)	(2)	(3)	(4)	(5)	(6)	(7)
Support to Oper	ation (STO)						
2017 Budget:		V					
Pl 1							
Staff	The staff Productivity index of		1	Administrative			
Productivity	one (1) position for every one			Finance/Commercial		<b>i</b>	
index	hundred (100) service	100:1	100:1	Section	187:1	187%	
	connection for Category D						
PI 2	Reasonableness/Affordability					<b></b>	
Affordability	of water rates	Water Rate	278.00	Finance	278.00	55.60%	
· .	Water rate for the 1st cu.m.must	278.00	average income of LIG 477	Commercial			
	not exceed 5% of the average inc.	5% of the Average	5% of the average	Administrative	ļ		
	of LIG. Approved by LWUA	income of LIG - 477	income of LIG - 500	Section			
PI 3	1.Ease of doing business-compliance			Administrative	<del></del>		· · · · · · · · · · · · · · · · · · ·
Customer	to CSC Memo No. 14-2016			Technical			
Satisfaction	2. Percentage of customer	100%	100%	Commercial		1	
	Complaints acted upon			Section	100%	100%	
	against received complaints.					1	
	Complaints through hotline#						
	8888 acted upon with72 hrs.						
	Complaints received through	İ					
	the customer service unitw/in	,				ŀ	
	the period prescrived by ARTA			15	a l	1	
	and other issuances						
General Adminis	stration and Support Services (GASS)				·	<u> </u>	
2017 Budget:							
ગ 1	Collection Effeciency > 90%	Collection Ratio - 90%	Collection Ratio - 90%		92%	102.22%	
Financial	Positive Net Balance in Average	1	İ	Finance Services	1		
/iability and	Net income for 12 mons,	Operating Ratio- 75%	Operating Ratio- 78%	Commercial Section	77%	98.72%	
sustainability	Current Ratio= <1.5:1	1		Administrative Section			
•	ļ	Current Ratio - 120% (2:1)	Current Ratio - 120 %(2:1)		7:1%	300%	

J.

FORM A-2

		FY 2016 ACTUAL		RESPONSIBLE	FY 2017 ACTUAL	ACCOMPLISHMENT ]	
MFOs AND PERFORMANCE INDICATORS		ACCOMPLISHMENT	FY 2017 TARGET	OFFICE/UNIT	ACCOMPLISHMENT	RATE	REMARKS
				(4)	(5)	(6)	(7)
	(1)	(2)	(3)	1 (4)	(5)	1 (0)	
upport to Operation (STO)							
017 Budget:	1 - " " " " " " " " " " " " " " " " " "	······································					
	a. Compliance with COA		Balance Sheet, Statement of	Commercial,		1	
a.) Compliance with COA	1	Balance Sheet, Statement of	Income and Expenses,	Finance Services		l i	
reporting requirements	accordance with content	Income and Expenses,	, , ,	Titatice Services		1	
	and period of submission	Statement of Cash Flows,	Statement of Cash Flows,	1	submitted February	100%	
	_	Statement of Government	Statement of Government		6, 2018	1 230%	
	Submission of five	Equity, Notes to Financial	Equity, Notes to Financial		0, 2016		
	financial reports i.e	Statement	Statement to be		ł	19272	
	Balance Sheet, Statement of	submitted January 26	submitted not later than	1	İ	1	
	Income and Expenses,	2017	February 14, 2018			1	
	Statement of Cash Flows,					1 4	
	Statement of Government			1		100%	
	Equity, Notes to Financial	Report on Aging of Cash	Report on Aging of Cash		submitted monthly	100%	
	Statement, Report on	Advance submitted	Advance submitted monthly	ŀ	fully liquidated at the	1	
	Aging of Cash Advance	monthly (fully liquidated at	(fully liquidated at the end of		end of the month	1 1	
		the end of the month)	the month)	<u> </u>		<u> </u>	
b. Compliance with LWUA	i.e. Monthly Data Sheet,	Monthly Data Sheet,	MDS,BS,IS,CFS, microbioto-				
reporting requirements	Balance Sheet, Income	Balance Sheet, Income	gical/Chlorine Residual	1	submitted January	1 1	
in accordance to content	Statement, Cash Flow	Statement, Cash Flow	Report monthly submitted	i	16, 2018	1	
and period of submission	Statement, Microbiological/	Statement, Microbiological/					
	Physical/Chemical/Chlorine	Chlorine Residual Report	Physical/Chemical/Analysis	Administrative/			
	residual report, Approved WD	monthly submitted	(end of the year)	Commercial,	1	1	
	budget w/ Annual Procurement		Approved WD budget	Finance Services	į.	1	
	Plan, Annual Report	Approved WD budget	w/ Annual Procurement	Section	submitted November	100%	
		w/ Annual Procurement	Plan, Annual Report	1	29, 2017	1	
		Plan, Annual Report	required	ì	Ì	1	
		as required					
PI 3	Resolve at 30% of COA findings		Resolve at 30% of COA	Commercial, 🗽		1	
Comliance to COA AOM	stated in the COA AOM issued to		findings stated in the COA	Finance Services	Resolved 70%	233%	
	the agency for prior years as	1	AOM issued for the prior	Section	1	1	
	of December 31,2016		years as of 12/31/2016				
PI4	Actual disbursement on		85% actual disbursement	Administrative/		1	
Budget Utilization Rate (BUR)	CAPEX. Approved CAPEX budget		on the approved CAPEX	Commercial,	22%	25%	
,	for the current year should	1		Finance Services	1	1	
	be at least 85% to 90%			Section	<u></u>	<u> </u>	
Preapred by:	·-	Recommending for Approval		Approved by:			
1110,040		( mon-				O January 30, 201	
MARITYN O. GUERRERO		ALORNA L. CASTILLO			ENGR. VICTOR R. OBILL	ianuary 50, 201	

MARINTH O GOERRERO
Administration Services Asst. A

Cashier B

Agency Head
Date



## FORM A-1 DETAILS OF DELIVERY UNIT/OFFICE PERFORMANCE INDICATORS AND TARGETS\*

LWD NAME:

## BALAGAN WATER DISTRICT, BALAGAN, LA UNION

		T				<del>~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~</del>			
	1	FY 2017	FY 2017		FY 2017	FY 2017		FY 2017	· FY 2017
Major Final		TARGET	ACCOMPLISHMENT		TARGET	ACCOMPLISHMENT	ļ	TARGET	ACCOMPLISHMENT
Outputs/Responsible	Performance	for Performance	for Performance	Performance	for Performance	for Performance	Performance	for Performance	for Performance
Bureaus	Indicator 1	Indicator 1	Indicator 1	Indicator 2	Indicator 2	Indicator 2	Indicator 3	Indicator 3	Indicator 3
(1)	. (2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)
A. Water Facility ServiceManagement	(Quantity)	į .		(Quality)			(Timeliness)		
Operation/Technical Section	access to		1	reliability	1	<b>!</b>	Adequacy	15 LPS	
1	potable	70%	72%	of	95%	100%		- 24/7	20: %
	water			service	<u> </u>		<u> </u>	adequate	
B. Water Distribution Service	(Quantity)			(Quality)	0.3 ppm ideal	0.3 ppm	Adequacy/	8-12 hrs major	4-8 haurs
Management	NRW	25%	23%	potability	per 5 mi	ideal per	Reliability	repair	
Operation/Technical Section					DPD Method	5ml	of service	1-5 hrs minor	1-2 hours
				i				repair	
C. Support to Operations (STO)	Pi 1	100:1	187:1	PI 2	278.00	278.00	PI3	100%	100%
Administrative Section			ļ	affordability	ave. income of		Customer		
Commercial , Finance Services Section					LIG 477		Satisfaction		
D. General Administration and Support	PI 1	CR - 90%	92%	Pi 2	a. As specified	as specified	PI3 Compliance	30%	70%
Services (GASS)		OR - 78%	72%		period		to COA AOM	30%	7076
Administrative, Finance &		CR - 120% (2:1)	7:7		b. As specified	as specified	TO COA AGIN		
Commercial Section					period	as specified			
					. :	5	P14 Budget	85%	25%
			1	j			Utilization	Į	
							Rate (BUR)		
							. ,		

Prepared by:	Recommending for approval	Approved by:	
MARIJANO: ENERRERO	ALORMAL DISTILLE	ENGR, VICTOR R. OBILLO	January 30, 2018
Administration Services Asst. A	Cashler B	Agency Head	Date